

Cologne, 25th November 2012

TO WHOM IT MAY CONCERN

Mr. Istvan Meszaros , born on 03rd May 1950, hungarian citizen, worked from 30.03.12 till 25.11.12 as Musician on board MV River Ambassador by GRC Global River Cruises.

GRC Global River Cruises GmbH is the European Operations Office of Uniworld, a L.A., Los Angeles USA based tour operator and travel agency. Uniworld was voted #1 river cruise line in the Reader's Choice Awards by Condé Nast Traveller 2011 and won the Cruise International Award in "Best in Dining".

The MV River Ambassador is a 5* Boutique River cruise ship that caters to a maximum of 118 Passengers in 59 cabins. The MV River Ambassador is a floating Hotel, offering a restaurant, bar and lounge who cruises between Brussels and Nuremberg.

We cater mainly to American, British, Canadian and Australian passengers.

In his position as Musician, Mr. Meszaros was reporting to the Hotel Manager. He was co-responsible for the entertainment on board. His main duties were to entertain the passengers with classical, dancing and light music in the bar/lounge as well as with birthdays in the dining room. He assisted with cleaning and preparing the bar/lounge after Cocktail hours as well as with luggage handling at embarkation/disembarkation and loading of food supplies.

Mr. Meszaros was a real asset to our company and the ship MV River Ambassador. He is a tremendously reliable and honest staff member who is always extremely customer-orientated. Mr. Meszaros works excellently as regards quantity and quality. Even when he had to deal with a very large volume and under pressure his work was absolutely faultless with an outstanding quality. His deep involvement to work was exemplary. Mr. Meszaros is always very enthusiastic about innovation and to take up further education to develop his skills. He was very well organised and worked to a particularly high standard with exceptional thorough knowledge of his job and related work aspects and to the required GRC standards.

Because of his very friendly and accommodating attitude, he has been highly regarded by his colleagues and superiors as well as the guests. He always helped his fellow crew members without being prompted. Mr. Meszaros influences his team with his motivation and persuasive manners. Because of his outstanding loyalty and upright behaviour towards the company and his superiors he was highly respected by everyone.

Mr. Meszaros is leaving us on 25th November 2012 as the season has come to an end. We thank Mr. Meszaros very much for his very good work on board of the MV River Ambassador and hope to welcome him back for the upcoming season if we have a suitable position available. For his future career and life we wish him all the best and much continued success.



Celina Sousa
Hotel Manager MV River Ambassador